



DEPARTMENT OF EDUCATION
REPUBLIC OF SOUTH AFRICA

Matthew Goniwe School of Leadership & Governance

Name: _____

Roll Number: _____

Registration No.: _____

Examination Centre: _____

DATE: _____
TIME: _____
PAGE: _____

QUESTION 1

1.1 Define the following:

1.1.1 Leadership

1.1.2 Management

1.1.3 Supervision

1.1.4 Control

1.1.5 Motivation

1.1.6 Communication

1.1.7 Teamwork

1.1.8 Ethics

1.1.9 Integrity

1.1.10 Accountability

1.1.11 Responsibility

1.1.12 Empowerment

1.1.13 Innovation

1.1.14 Creativity

1.1.15 Problem Solving

1.1.16 Decision Making

1.1.17 Conflict Resolution

1.1.18 Negotiation

1.1.19 Mediation

1.1.20 Arbitration

1.1.21 Litigation

1.1.22 Adjudication

1.1.23 Conciliation

1.1.24 Reconciliation

1.1.25 Forgiveness

1.1.26 Compassion

1.1.27 Empathy

1.1.28 Sympathy

1.1.29 Understanding

1.1.30 Respect

1.1.31 Tolerance

1.1.32 Patience

1.1.33 Kindness

1.1.34 Gentleness

1.1.35 Meekness

1.1.36 Modesty

1.1.37 Humility

1.1.38 Simplicity

1.1.39 Purity

1.1.40 Innocence

1.1.41 Naivety

1.1.42 Ignorance

1.1.43 Foolishness

1.1.44 Stupidity

1.1.45 Dullness

1.1.46 Boredom

1.1.47 Tedium

1.1.48 Monotony

1.1.49 Repetition

1.1.50 Routine

QUESTION 2	QUESTION 3	QUESTION 4
2.1 Define the following:	2.2 Define the following:	2.3 Define the following:
2.1.1 Leadership	2.2.1 Management	2.3.1 Supervision
2.1.2 Management	2.2.2 Control	2.3.2 Motivation
2.1.3 Supervision	2.2.3 Communication	2.3.3 Teamwork
2.1.4 Control	2.2.4 Ethics	2.3.4 Integrity
2.1.5 Motivation	2.2.5 Accountability	2.3.5 Responsibility
2.1.6 Communication	2.2.6 Empowerment	2.3.6 Innovation
2.1.7 Teamwork	2.2.7 Creativity	2.3.7 Problem Solving
2.1.8 Ethics	2.2.8 Decision Making	2.3.8 Conflict Resolution
2.1.9 Integrity	2.2.9 Negotiation	2.3.9 Mediation
2.1.10 Accountability	2.2.10 Arbitration	2.3.10 Litigation
2.1.11 Responsibility	2.2.11 Adjudication	2.3.11 Conciliation
2.1.12 Innovation	2.2.12 Reconciliation	2.3.12 Forgiveness
2.1.13 Creativity	2.2.13 Empathy	2.3.13 Sympathy
2.1.14 Problem Solving	2.2.14 Understanding	2.3.14 Respect
2.1.15 Decision Making	2.2.15 Tolerance	2.3.15 Patience
2.1.16 Conflict Resolution	2.2.16 Kindness	2.3.16 Gentleness
2.1.17 Negotiation	2.2.17 Meekness	2.3.17 Modesty
2.1.18 Mediation	2.2.18 Humility	2.3.18 Simplicity
2.1.19 Arbitration	2.2.19 Purity	2.3.19 Innocence
2.1.20 Litigation	2.2.20 Naivety	2.3.20 Ignorance
2.1.21 Adjudication	2.2.21 Foolishness	2.3.21 Stupidity
2.1.22 Conciliation	2.2.22 Dullness	2.3.23 Boredom
2.1.23 Reconciliation	2.2.23 Tedium	2.3.24 Monotony
2.1.24 Forgiveness	2.2.24 Repetition	2.3.25 Routine
2.1.25 Empathy	2.2.25 Routine	2.3.26 Empowerment
2.1.26 Sympathy	2.2.26 Creativity	2.3.27 Problem Solving
2.1.27 Understanding	2.2.27 Decision Making	2.3.28 Conflict Resolution
2.1.28 Respect	2.2.28 Negotiation	2.3.29 Mediation
2.1.29 Tolerance	2.2.29 Arbitration	2.3.30 Litigation
2.1.30 Patience	2.2.30 Adjudication	2.3.31 Conciliation
2.1.31 Kindness	2.2.31 Reconciliation	2.3.32 Forgiveness
2.1.32 Gentleness	2.2.32 Empathy	2.3.33 Sympathy
2.1.33 Meekness	2.2.33 Understanding	2.3.34 Respect
2.1.34 Modesty	2.2.34 Tolerance	2.3.35 Patience
2.1.35 Humility	2.2.35 Kindness	2.3.36 Gentleness
2.1.36 Simplicity	2.2.36 Meekness	2.3.37 Modesty
2.1.37 Purity	2.2.37 Humility	2.3.38 Simplicity
2.1.38 Innocence	2.2.38 Purity	2.3.39 Innocence
2.1.39 Naivety	2.2.39 Naivety	2.3.40 Ignorance
2.1.40 Ignorance	2.2.40 Foolishness	2.3.41 Stupidity
2.1.41 Foolishness	2.2.41 Dullness	2.3.42 Boredom
2.1.42 Stupidity	2.2.42 Tedium	2.3.43 Monotony
2.1.43 Dullness	2.2.43 Repetition	2.3.44 Routine
2.1.44 Boredom	2.2.44 Routine	2.3.45 Empowerment
2.1.45 Monotony	2.2.45 Creativity	2.3.46 Problem Solving
2.1.46 Repetition	2.2.46 Decision Making	2.3.47 Conflict Resolution
2.1.47 Routine	2.2.47 Negotiation	2.3.48 Mediation
2.1.48 Empowerment	2.2.48 Arbitration	2.3.49 Litigation
2.1.49 Problem Solving	2.2.49 Adjudication	2.3.50 Conciliation
2.1.50 Conflict Resolution	2.2.50 Reconciliation	2.3.51 Forgiveness

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